



Dear Valued Customer:

As the COVID-19 pandemic continues to plague our nation, we recognize healthcare networks must continue to navigate waves of uncertainty and challenges in patient care. We also know that there is a greater demand for our products during this challenging winter season.

Since the start of the pandemic, Baxter has observed clinical trends and monitored the decision-making process behind COVID-19 treatment strategies and trends. We want you to know how Baxter can support your evolving needs in this Now Normal time:

- Baxter has continually increased production of key products and optimized our supply chain network, including working with third-party suppliers and expanding shipping options
- Where possible, we have increased minimum inventory targets to having 6 months or more of supply on products used to treat COVID-19 patients
- We continually share supply status updates on the [Supply Resources](#) page on our website including supply updates on our Supply Availability report and recent customer letters

[VISIT THE BAXTER SUPPLY RESOURCES PAGE](#)

This is all part of our commitment to providing industry-leading partnership as well as transparent and proactive communications to support you in caring for your patients. Please don't hesitate to contact me with any questions on how Baxter can continue to assist you during this Now Normal time.

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