Baxter: Reliable Supply for Patient Care

Baxter understands the importance of supply reliability and continuity in planning patient care. That is why ensuring access to our lifesaving and life-sustaining products is our top priority. We are committed to supply reliability and confident in our ability to supply, even through natural disasters and unexpected events like COVID-19.

Manufacturing Network With Built-in Redundancy -



Our manufacturing network reduces risk by having 7 sites within North America and 13 plants globally. Our North Cove, North Carolina, plant is the largest IV plant in the US. We also utilize 40 distribution centers and 3 regional distribution centers within the US to ensure the product you need gets to you as quickly as possible.

Increased Materials, Production, and Inventory Levels



At the start of the hurricane season:

- We increase raw materials and components on hand, so we are less dependent on our suppliers and shipping availability.
- We also increase our production and overall inventory levels for finished goods to ensure additional weeks
 of supply.
- We constantly monitor all potential storm activity to remain proactive in ensuring the resiliency of our supply.

Product Shipped to Mainland US Immediately _



Product manufactured for mainland US is immediately shipped from Puerto Rico to mainland US-based distribution centers. Additionally, our logistics providers are on notice, so that if we need to activate them for additional or expedited transport, they are ready and able to prioritize movement of our essential products.

\$1B Manufacturing Investment



We've invested \$1 billion into our manufacturing network over the past several years, including adding new lines for key products at Baxter plants outside of Puerto Rico.

Permanent FDA Approvals



We've worked with the FDA to secure permanent approvals to allow us to bring in specific products made in our international facilities to the US when the need arises. This manufacturing redundancy gives us the flexibility to respond more quickly should there be a temporary impact at one facility.

Additional Measures to Support Clinicians in Treating COVID-19 Patients



- We increased supply of critical products used to treat COVID patients, with at least 6 months of supply on hand.
- We hired temporary workers during the first wave of COVID and pursued emergency use authorizations with the FDA when appropriate.
- We offer virtual trainings with technical and clinical experts to help healthcare workers.

Enhanced Site-Preparedness Plans Across Our Network



This includes new contingency plans for power, additional communications equipment, and options for ground transportation. These additional measures are critical to restoring plant operations as quickly as possible, and the changes we've implemented will help us to be more self-sufficient following a storm.

Financial Value Tied to Supply



- We have developed a program to provide financial value tied to our commitment to meet your supply needs for 9 critical IV solution codes. The products in this program include Normal Saline, Lactated Ringer's, and 5% Dextrose in 250 mL, 500 mL, and 1 L sizes.
- We have created Vendor Managed Inventory Programs for customers that are looking for more direct control of specific products.
- Baxter remains committed to working with you in the unique needs of your health system.

Proactive and Transparent Communication



- Baxter is committed to communicating proactively and transparently about supply. Earlier this year, we launched a Supply Resources page on our website and a Supply Availability Report to ensure you can always access the latest information on supply reliability.
- We are continually working to enhance our digital presence and resources to provide supply transparency including proactive management and monitoring of drug shortages to help you manage inventory levels and supply.

We recognize what a challenging time this is for healthcare systems across the country. We are here in partnership to support you in providing the highest level of patient care while maintaining the safety of your employees and understanding evolving needs during this challenging time and always.

