

July 13, 2020

Dear Valued Customer,

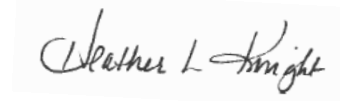
We know you count on Baxter to deliver the life-saving and life-sustaining products your patients rely on and we are committed to doing our part to keep you informed and maintain business continuity and product supply. This new website and supply resources page is part of our commitment to providing timely and transparent supply communications for industry-leading partnership with you. And this new website is just the beginning as we are focusing on transforming our digital presence to better meet your needs.

During the COVID-19 pandemic Baxter increased production of key products and optimized our supply chain network, including working with third-party suppliers and expanding shipping options to ensure healthcare needs were being met. We continue to focus on proactive communication regarding supply availability and inventory management.

Baxter recently launched a Supply Availability Report to provide transparent product availability information to help you plan patient care. To that end, we are pleased to announce we've launched a new U.S. Hospital Products website to include our new Supply Resources page. The Supply Availability Report will be published to this site weekly with current information regarding our product portfolio.

I encourage you to bookmark this Supply Resources page and return weekly for updates on supply. Additionally, we always want to hear your feedback and questions. Please share your thoughts with us by emailing [USHP\\_Marketing@baxter.com](mailto:USHP_Marketing@baxter.com) as your comments will help inform our ongoing digital transformation.

Sincerely,



Heather L. Knight  
General Manager  
U.S. Hospital Products  
Baxter

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